



# Responsibility Chart

Responsibility					Details
	Pre Delivery	Delivery	Commissioning	Service and Support	
Project and Site Management including sub contractor management if applicable	●	●	●	●	
End customer relationship management and support	●	●	●	●	
Battery technology advice, service and support	●	●	●	●	
System Integration	●	●	●	●	ER will provide advice on system components we have tested integration with including but not limited to inverters, meters, UPS and generators.
System design including single line diagram (SLD), network communications diagram and site plan	●				Relevant details to be provided in a pre-delivery questionnaire
Procurement of system requirements and site preparation	●				
Battery system production including battery pre-commissioning, quality assurance and testing	●				
Site communications	●	●	●	●	Reliable Internet access (98% uptime and 10 Mbps minimum speed) for remote commissioning and ongoing product performance management
Battery system delivery		●			Product pricing is FCA Tomago, NSW. Logistics can be organised by ER for an additional fee on request. Note: DG certified truck & driver required.
Balance of system delivery		●			
Site works and system installation including battery system			●		
superEMS™/superModus™ remote commissioning support			●		ER to provide remote support to site lead to finalise ER controller commissioning
Site Commissioning and handover			●		
System warranty and performance support				●	
Battery system warranty support and performance support				●	
superEMS™/superModus™ ongoing monitoring and electronic notifications				●	